

STATE OF THE INFOR COMMUNITY SURVEY

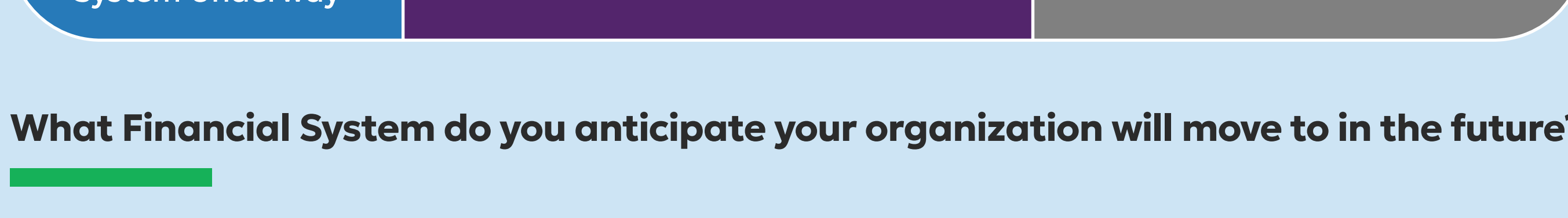
INSIGHTS & KEY TAKEAWAYS

We're back with our second annual State of the Infor Community Survey and, once again, have gathered insights across the broader services industries. From functionality and ease of use to future plans and areas for improvement, this infographic provides a holistic view of how users feel about Infor ERP. See below our key findings from the survey as well as RPI's insights regarding how they may impact you and your business.

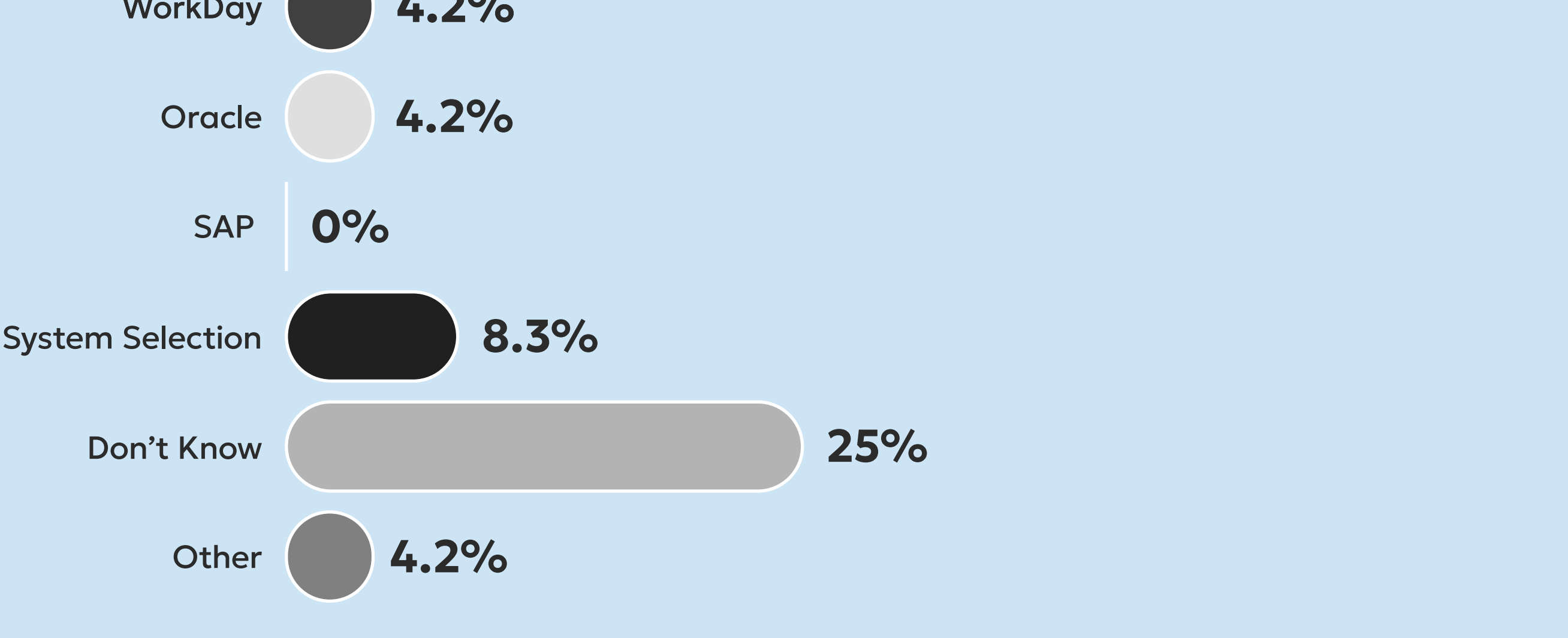
CLOUD MIGRATION

With the end-of-life date for Lawson approaching quickly, many businesses will soon need to move to the cloud. Here's how organizations still running v10 are approaching the inevitable cloud migration.

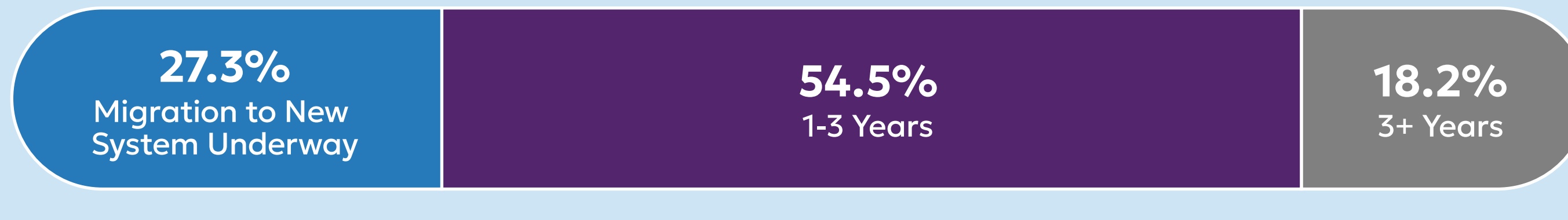
How long does your organization intend to remain on Lawson for Finance?



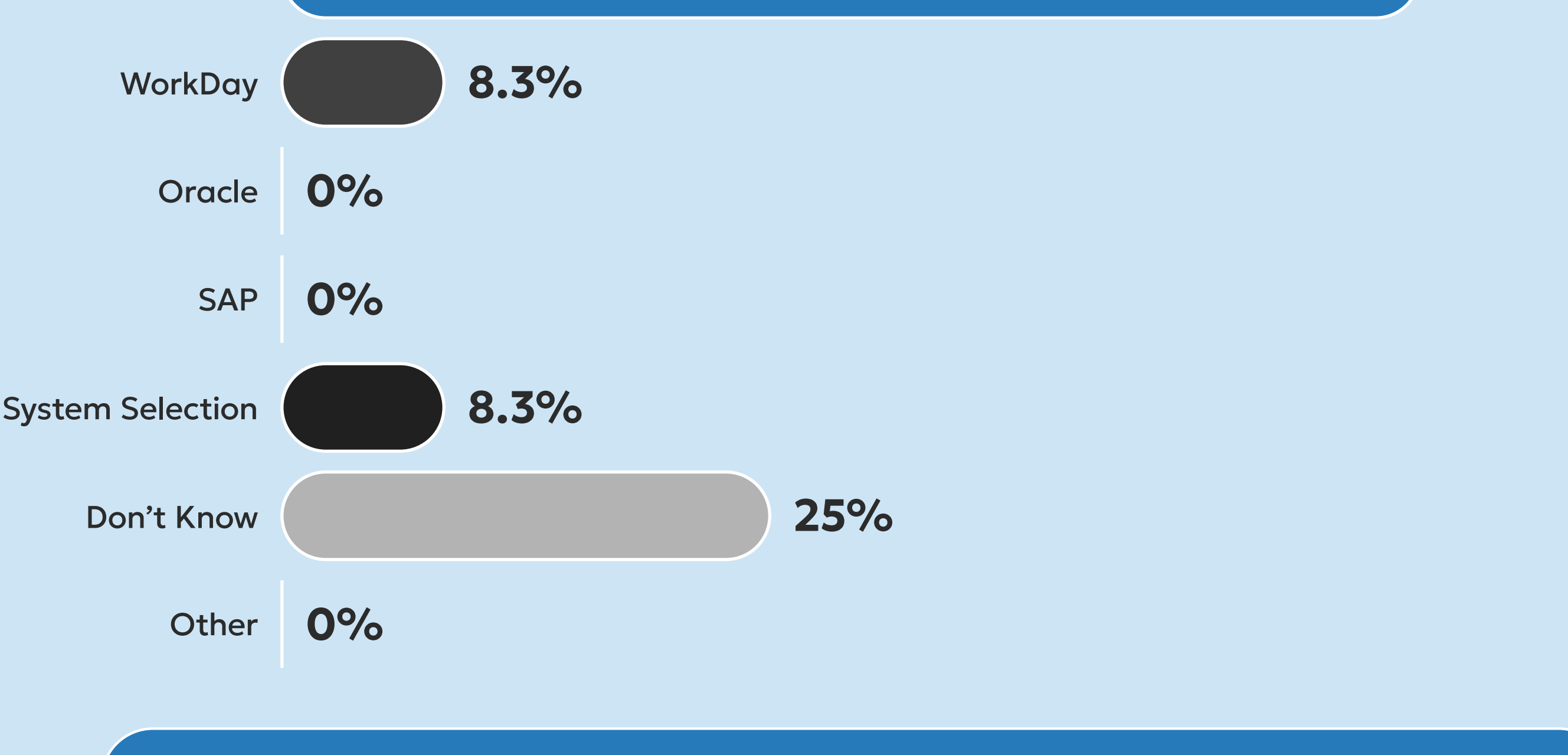
What Financial System do you anticipate your organization will move to in the future?



How long does your organization intend to remain on Lawson for Human Resources Management?



What Human Resources Management system do you anticipate your organization will move to in the future?

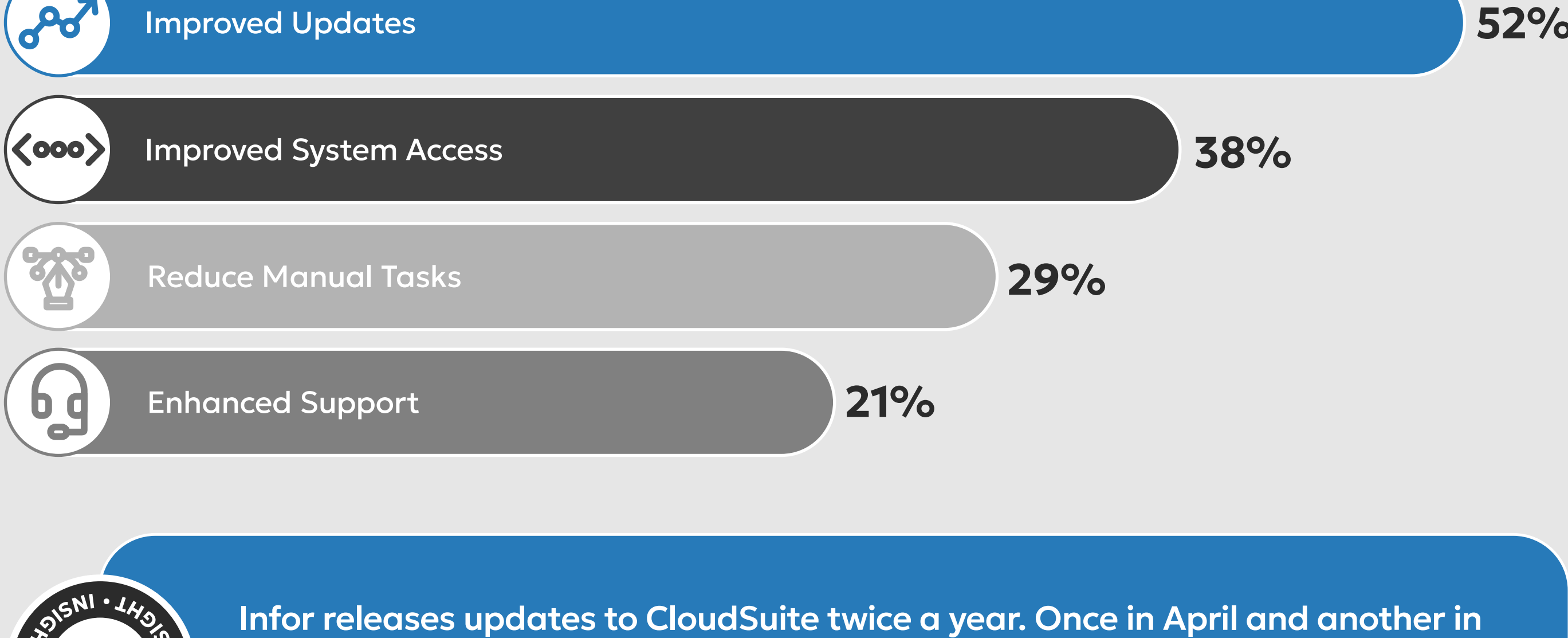


As 2030 gets closer, we anticipate a growing interest in cloud migrations. Best practices suggest getting a jump on the move sooner rather than later to ensure you can get the resources you need to be successful.

BENEFITS OF MOVING TO THE CLOUD

For those who have already moved to the cloud, many cite considerable benefits of improved functionality, access, and more when it comes to carrying out their job duties.

If you have recently moved to the cloud, how has that transition affected your job?



Infor releases updates to CloudSuite twice a year. Once in April and another in October. These enhancements are automatically incorporated into the system and can further streamline day-to-day operations and improve user experience.

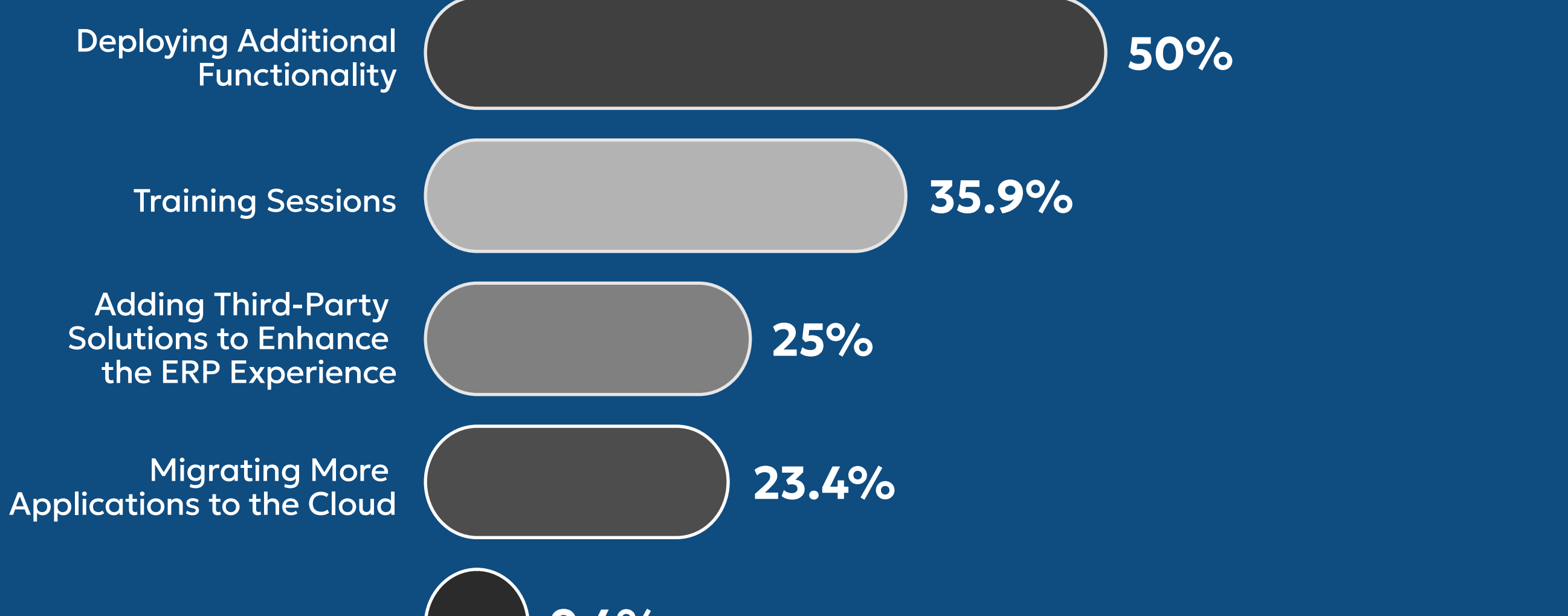
USE OF INFOR

Infor survey respondents continue to report effective system usage, while also identifying opportunities for improvement.



Of respondents think their organization is using Infor somewhat or very effectively.

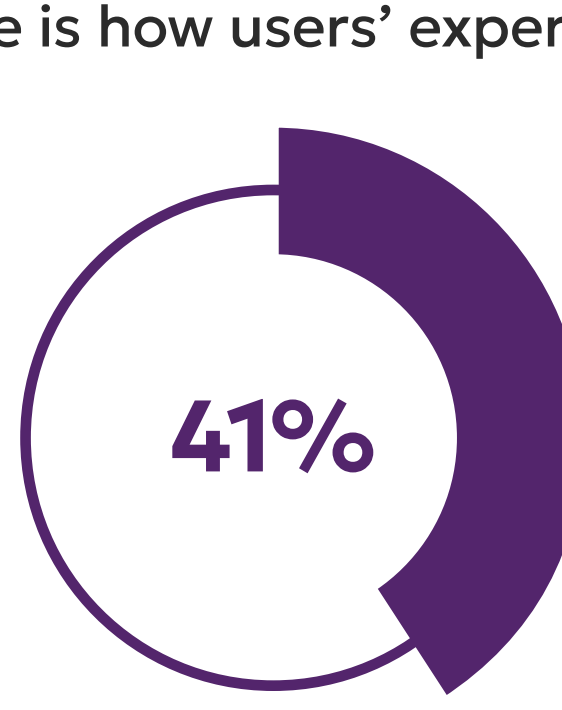
What improvements have you made to your ERP system in the past year?



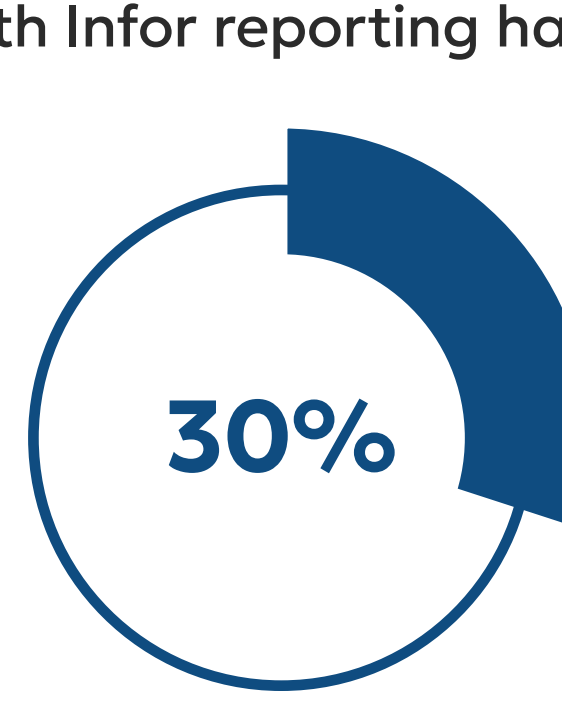
Whether you're on V10 or in the cloud, there's always room for improvement when it comes to your ERP processes. Some users think it's not worth optimizing a legacy system, but making smaller investments now can set your organization up for a smoother migration to the cloud later down the road.

INFOR REPORTING SPOTLIGHT

In last year's survey, reporting was identified as an area of improvement for Infor. Here is how users' experience with Infor reporting has changed over the last year.



Of respondents would like to see improved reporting capabilities, **down from 62% last year.**



Of their experience with Infor reporting **improved in the past year.**

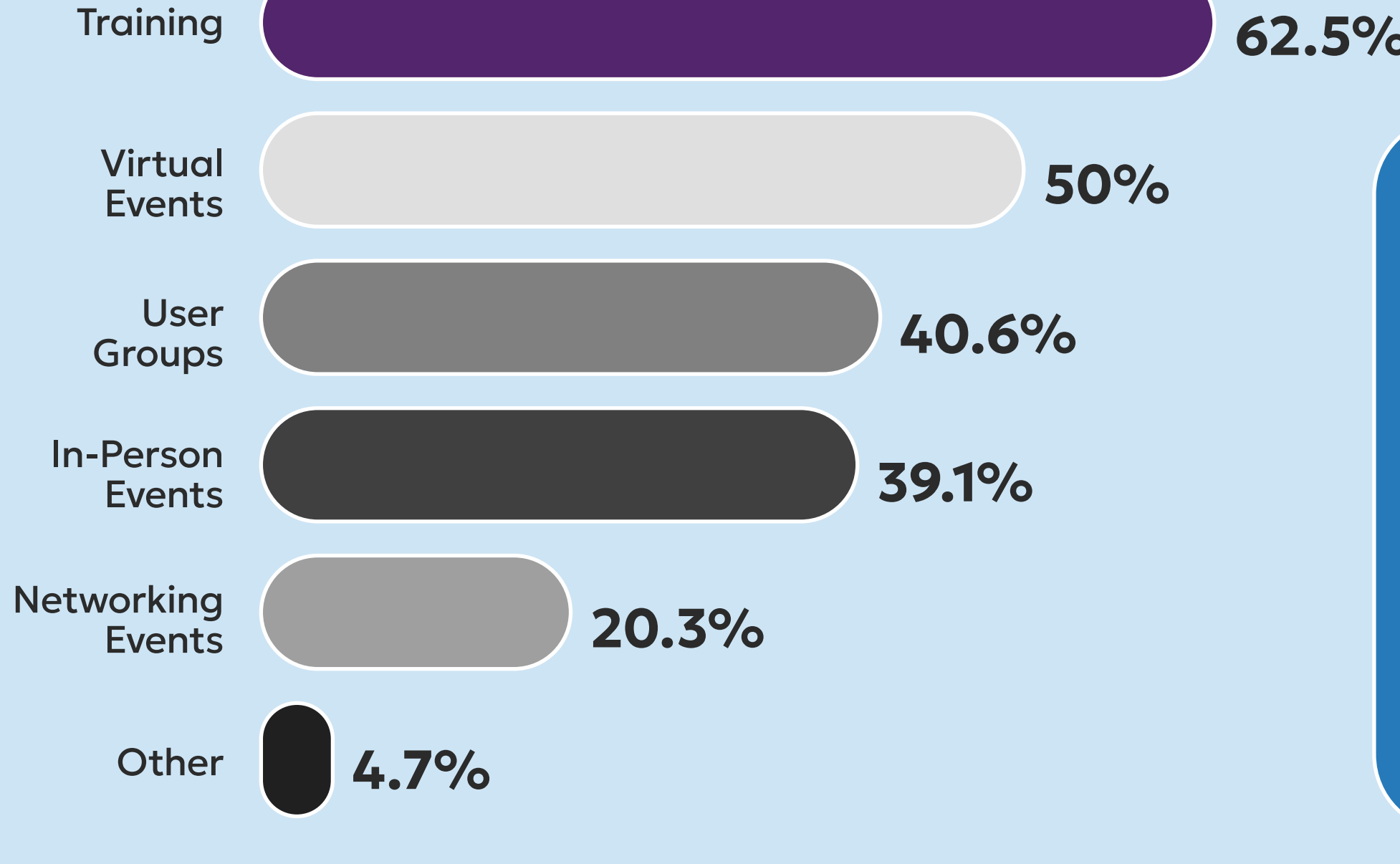
We recommend a holistic approach to reporting, using different tools for different use cases. Learn more about RPI's approach to reporting here.

rpic.com/infor/analytics/

INFOR COMMUNITY EVENTS

With User Groups re-emerging and Infor investing in larger community-focused events, understanding what type of event they would like to deliver the most value can be challenging. When asked which type of events they would like to see more of, survey respondents said:

I would like to see the Infor community host more:



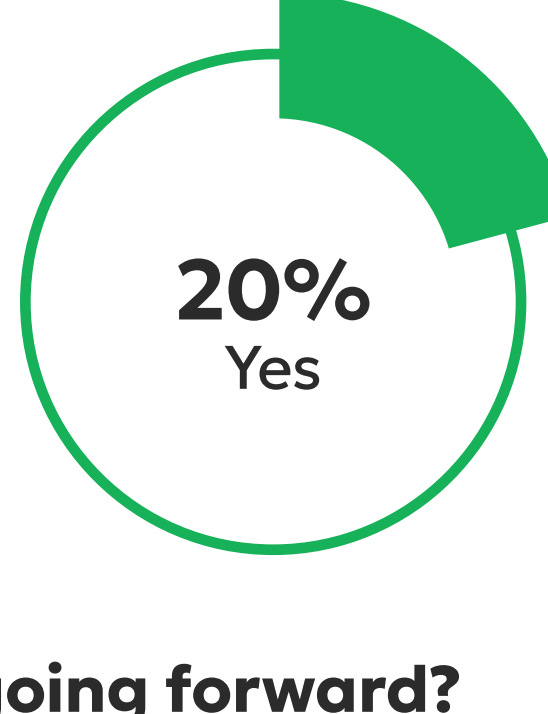
Check out RPI's Bootcamps and Lunch & Learns which provide a hybrid, hands-on Infor training environment, creating a best-of-both worlds experience for users.

AI IMPACT ON OPERATIONS

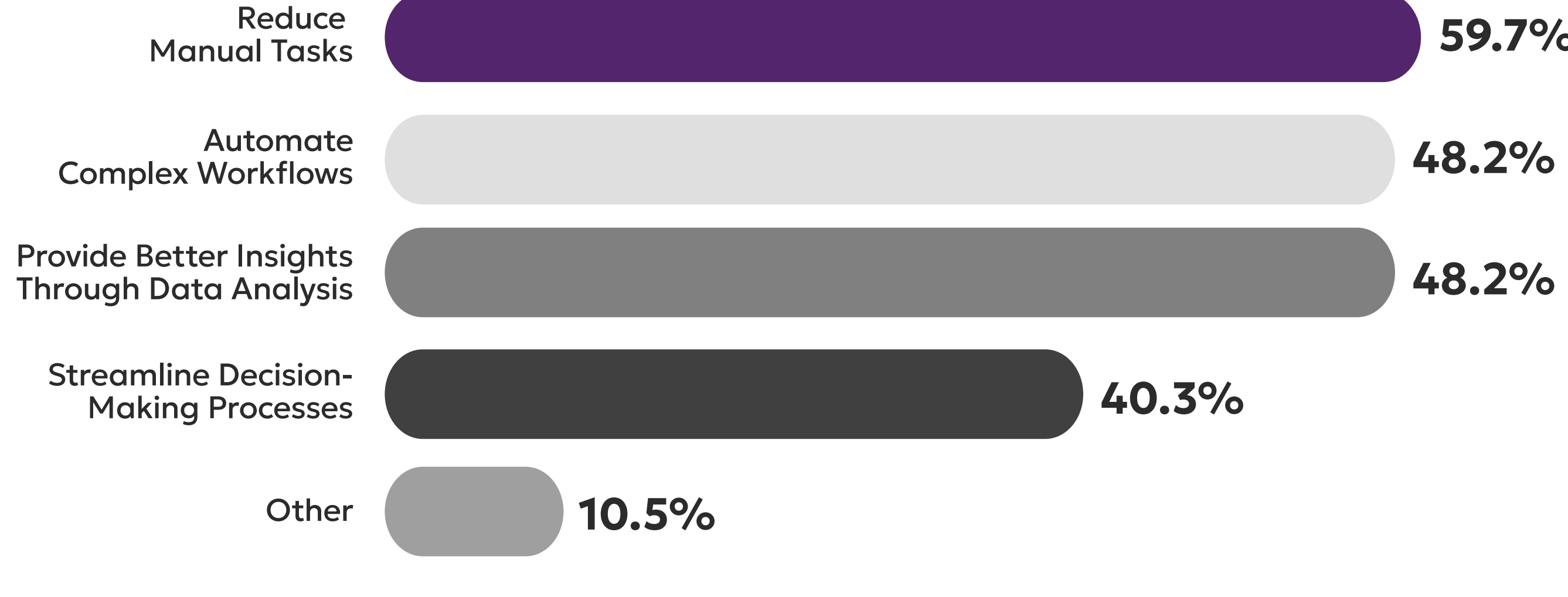
Talk of AI is everywhere. But how is it changing people's jobs throughout the Infor community?

Do you use AI as part of your job?

The majority of Infor users report that they are NOT regularly using AI as a part of their jobs, however many are looking forward to implementing it in the future.



How do you expect AI to change your ERP usage going forward?



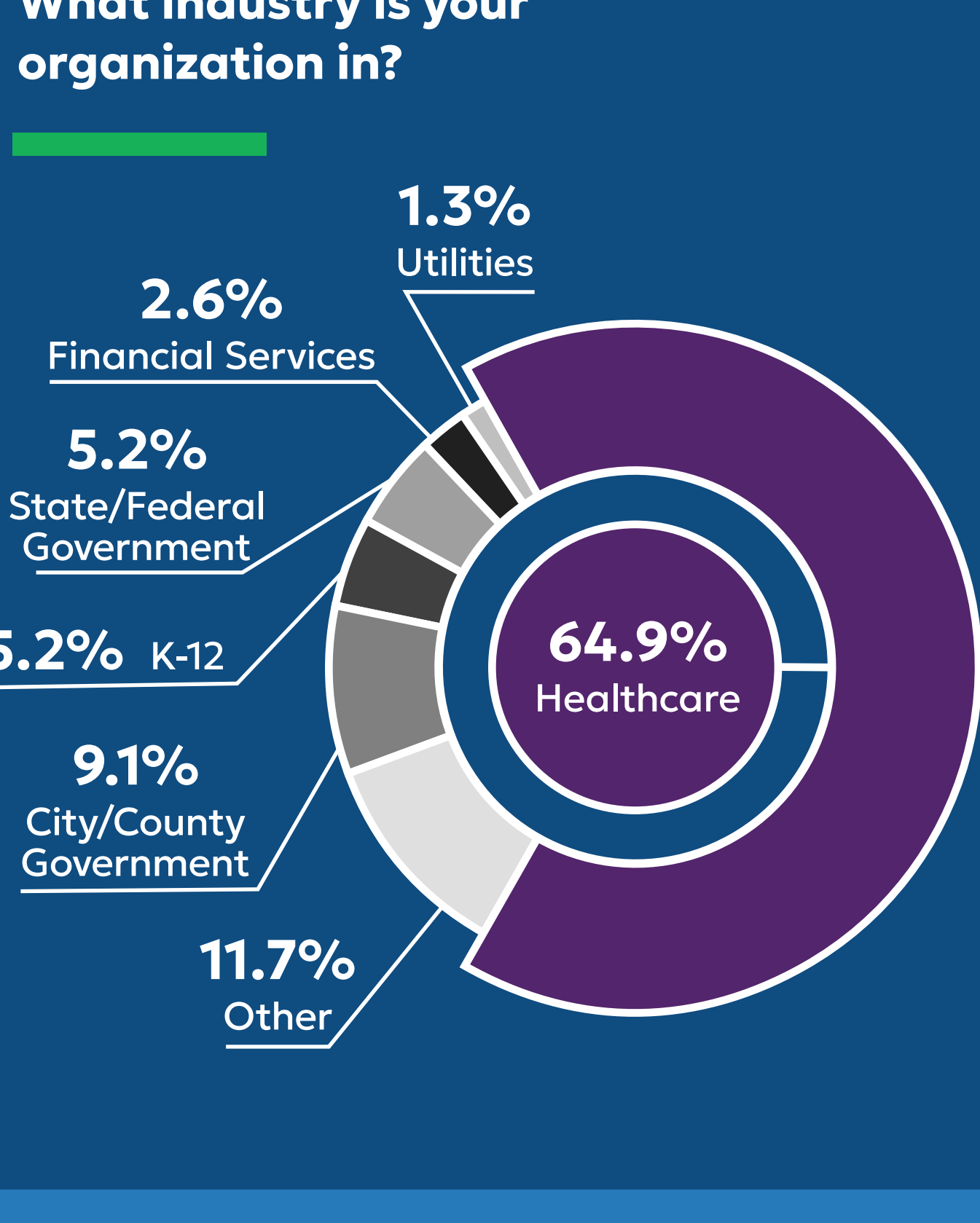
According to a study by IBM, the use of AI can help automate repetitive tasks, improve decision-making through data-driven insights, and simplify workloads. Best practices encourage embracing AI as developments in the rapid technology space continue.

IBM Study of AI

SURVEY DEMOGRAPHICS

RPI's State of the Infor Community Survey was administered from December 2024 to January 2025. Nearly 100 members of the Infor community participated.

What industry is your organization in?



What business area do you primarily work in?

